

Government Policy/Educational Consultancy

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OFFICE OF CONSUMER AFFAIRS, INDUSTRY CANADA

- 2013-ongoing Active, contributing member of newly established **Consumer Interest Research Expert Group (CIR EG)** Office of Consumer Affairs, Industry Canada
- 2013 Office of Consumer Affairs (**Industry Canada**) - invited contract on *establishing a best academic paper award for the consumer interest research network partners in Canada* (June), 20 page report
- 2012 Office of Consumer Affairs (**Industry Canada**) - invited contract, *Defining 'consumer interest research' in the context of Canadian policy making*. Analysis completed February (lead to 2013 contract above)
- 2011 Office of Consumer Affairs (**Industry Canada**) - one of 10 invited Canadian academic consultants to provide commentary on report titled *Academic Consumer Affairs Research in Canada: An Overview* (prepared 25-page report and participated in 1 hour follow-up conference call) (lead to contract above)
- 2004 After attending an invitational **Office of Consumer Affairs (Industry Canada)** forum on mapping a research agenda for the consumer research community in Canada, I was named to a **steering committee** for Mobilizing Consumer Research. The *2005 Canadian Consumer Trends Report* that emanated from the forum is available at <http://strategis.ic.gc.ca/epic/internet/inoca-bc.nsf/en/ca02088e.html>

OFFICE OF SUPERINTENDENT OF BANKRUPTCY, INDUSTRY CANADA

- 1999 Invitational **Industry Canada National Insolvency Forum** to develop proposals for changes to the *Bankruptcy and Insolvency Act*, Halifax. Report released in May 2000.
- 1994-2004 Under contract on three separate occasions, over ten years, to draft or update the **National Insolvency Practitioners Course** (and exam), coordinated by CAIRP (**Canadian Association of Insolvency and Restructuring Professionals**) (in affiliation with Industry Canada's Office of the Superintendent of Bankruptcy) <http://www.cairp.ca/qualification-program/ICQC-course/index.php> My ongoing contribution was a 175 page, peer reviewed module, in a five-module course, on *Money in Context*.
- 1994 The above initiative started in 1994 with my lead involvement in a **National Working Group** that reassessed and refined the Counselling Directive attached to the *1992 Bankruptcy and Insolvency Act* (reporting to Superintendent of Bankruptcy). The Working Group's efforts **led to changes in the Act in 1995**,

and to the development of the above course to train Canadian insolvency counsellors for people going bankrupt.

CONSUMER POLICY CONSULTANCY

- 1999 Invitational joint **Industry Canada/Canadian Standards Association International Consumers, Electronic Commerce and Standards Workshop** on policy initiatives (governments, NGO and industry representatives from five countries). Final report is available at:
[http://consumer.ic.gc.ca/epic/internet/inoca-bc.nsf/vwapj/summary.pdf/\\$FILE/summary.pdf](http://consumer.ic.gc.ca/epic/internet/inoca-bc.nsf/vwapj/summary.pdf/$FILE/summary.pdf)
- 1997 **Working Group** developed a *Voluntary Code for Finance Company Credit Lenders*, intended to be the industry standard. Project coordinated by The LOMBERG Network, Toronto. <http://lombergnetwork.com/>
- 1995 In-depth analysis of **Proposals for Harmonization of Cost of Credit Disclosure Laws in Canada** to the co-chair of the Federal/Provincial Cost of Credit Disclosure Working Group. *Final report released in 2002*
<http://www.law.ualberta.ca/alri/docs/fr082.pdf>
- 1990 -1991 **Federal Government Executive Interchange** with Consumer and Corporate Affairs Canada (CCAC, now Industry Canada). Involved with several key policy analysis projects and attendant lengthy reports:
- the service economy
 - consumer literacy
 - Atlantic consumer issues
 - business and government relations
 - a partnership strategy for managing marketplace change
 - the service economy and consumer transactions
 - international consumer policy
 - the consumer mosaic of the 90s
- 1991 I was a coordinating member of the CCAC Steering Committee that developed the infrastructure and work plan for the inaugural **CCAC Consumer Policy Framework Secretariat**. Originally identified as the *principal researcher* for the Secretariat's *Discussion Paper*, the work evolved to *White Paper* status, which I ghost co-wrote: *The Marketplace in Transition* (Cat. No. RG 23-93/1992E), released May 1992. *Secret security clearance*

CONSUMER ADVISORY BOARDS

- 2012 Inaugural member of Advisory Board for the **Asian Consumer Protection Research Network** (ACPRN), based in **Singapore**
- 2010 Advisor to the *Consumers in the Society for Consumer Citizenship Project* with the **Japanese Economic and Social Research Institute** (ESRI) (ongoing)
- 2009-ongoing **Partnership for Education and Research about Responsible Living** (PERL) (based in Norway, European Union Erasmus funding) builds on CCN below
<http://www.perlprojects.org/> Only Canadian member

- 2001-2009 **Consumer Citizen Network** <http://www.hihm.no/concicit/> (European Union Erasmus funding ended 2009 and it changed to PERL, see above) Only Canadian member
- 2006-ongoing **Canadian Business Ethics Research Network**
- 1986-ongoing **Canadian Standards Association** - currently member of **Consumer Network**; inaugural member of the **CSA Halifax Campus Advisory Panel** until its termination due to funding cuts (Charter member 1986-1995)
- Ongoing **Canadian Consumers Council (CCC) Public Interest Network (PIN)**
- 2002-ongoing **Canadian Centre for Policy Alternatives (CCPA)**
Nova Scotia CCPA Research Associate, by invitation

HEALTH CANADA POLICY ANALYSIS

- 2001 **Health Canada**, Health Products and Food Branch, Office of Consumer and Public Involvement, *Health Canada Survey of International Opinions of Transparency in the Human Health and Food Product Review Process* (51 page report). Published in 2003 in *International Journal of Consumer Studies*.
- 1995 In-depth analysis of **Federal Food Inspection System Organizational Options Discussion Paper** to the Director of the Office of Food Inspection Systems.

UNIVERSITY HIGHER EDUCATION PROGRAM REVIEWER

- 2014 Senate-appointed external curriculum examiner for the Faculty of Human Ecology, **University of Putra Malaysia**
- 2013 Invited and appointed external reviewer for **Greek** universities by the Hellenic Quality Assurance & Accreditation Agency for Higher Education (HQA)
- 2009 External Reviewer for Transformative Learning Centre at Ontario Institute for Studies in Education (**OISE**), **University of Toronto**. Program was renewed.
- 2008 Malta 10-day on site consultancy for the establishment of an Institute for Family Studies at the **University of Malta**, coordinated by the Cana Movement, the Association of School Councils (AKS) and the Permanent Secretary at the Ministry of Education (audience with the President of Malta and the Archbishop). The Institute was established.
- 2005-2006 International 6-member team reviewed research programs at **University of Helsinki, Finland** (Panel 9, Education and Home Economics). Final report at: http://www.helsinki.fi/research2005/english/raportit/EF_Education.pdf

TRANSDISCIPLINARITY

- 2007-2008 Ad hoc consultancy with John van Breda (Doctoral Candidate) regarding the development of a transdisciplinary PhD program at Stellenbosh University, **South Africa**. Program was launched November 2008
<http://www.sun.ac.za/university/jaarboek/2010/EBW2010Eng.pdf> (pp. 69-70)
- 2007 Invited consultant in **University of Toronto's** Faculty of Medicine Scholars Initiative Task Force, discussing transformative learning and transdisciplinary inquiry